

Please ensure that you keep this warranty form in a safe place along with your proof of purchase.

Product: .....

Place of purchase (retailer): .....

Date of Purchase: ...../...../.....

### **Manufacturer's Warranty**

This product comes with a 1 year Limited Warranty against manufacturing defects from the date of purchase.

The warranty also applies to missing or damaged parts.

### **Manufacturer's Disclosure**

This Warranty against defects shall not apply in the following situations:

- Where The Product is not assembled or installed in accordance with the instructions provided in the product kit.
- Where The Product is used for any purpose other than its intended purpose.
- Where The Product is not maintained by the consumer.
- Where the product has been used for excessive or uneven loading.
- Where the damage to The Product is caused by storms (eg. Heavy rain, hail, lightning, floods).
- Where the customer has had unauthorised attempts at repair.

*Our goods come with Guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

### **Warranty Claim Process**

If there is any concern about the quality of your product, please contact Sandleford directly using the contact details at the bottom of this page. We can advise you directly in regard to the availability of spare parts, refund, or replacement.

If a replacement or refund is deemed necessary, the product must be returned (re-packaged) to the original place of purchase complete with the receipt or proof of the original purchase.

### **This Warranty is provided by:**

Business Name: Sandleford Holdings Pty Ltd  
Business Address: 45-49 Whitfield Bvd, Cranbourne West VIC 3977  
Phone: 1300 457 272  
Email: warranty@sandleford.com.au